300 SW 130 Ter #308   Phone: (954) 699-7717
Pembroke   Pines,   FL   Email: gaston@chilusa.com
33027

Gaston Flores

Objective

Position in a solid Real Estate company where I can enjoy working and demonstrate my abilities as a good employee and grow as a professional.

Experience

01/2023 – Now
    Dalton Wade Realty Group
    Real Estate Agent
    As an agent, specialized in all residential sides, working as my own Transaction Coordinator, making sure that all the process are done in time and correctly, detail oriented to avoid errors, keeping communication with all parties involved, until closing date.
Knowledge of Dotloop, Adobe, DocuSign, Podio, Microsoft Office.
I have worked with contracts since 2015 when I was investing in properties.
Good to learn any software and to implement systems in order to organize my work.

05/2022 – 12/2022
    Keller Williams
    Real Estate Agent

12/2022- 04/2023   Availity
    Part Time job $18/Hr.
    Remote desktop support for Medical Industry

2020-2022   Retired

2015-2022
Chilusa Investments, LLC.
Owner
Investor, wholesaler, Property Flips

2002 – 2020   Seaboard Marine, Ltd.   Miami, FL
Computer Support Specialist
- Help Desk/Desktop Support to a large international organization
- Extensive Hardware and Software support to Pc's, Laptops, Handhelds, Tablets, Printers, workstations, and phones.
- Managed Microsoft networks.
- Software upgrades, hardware upgrades.
- Work with Windows 10 Operating System, and all previous OS
- Work with MS Office 365 and previous versions
- Install and Support devices connected to an AS400, including emulation support, remote access, controllers.

- AS400 support, as tape backup, vary on/vary off devices, work with user profiles, etc.
- Work with LAN and WAN as well as VSAT connections.
- Install, troubleshoot, and repair different types of computer equipment.
- Work with SQL, Terminal Servers, VPN, Communication Servers, Exchange Servers.
- Support software packages such as Outlook, Excel, Word, PowerPoint, Access, Project, Visio, Teams, and some proprietary programs, among many others.
- Programmed Atlassian Jira.
- Plan, test and implement Disaster Recovery Procedures.
- Train users in different areas of computer usage.
- Help non-technical users and explain them problems in simple terms.
- Planning and Support to offices across the world via phone and through extensive travel.
- Install new offices nationally and internationally.
- Move offices (planning, organizing and performing the move without down time)
- Configured and troubleshoot of Zebra thermal printers.
- Configuration and troubleshoot of Handheld devices
- Setup wireless devices for different areas of company.

| 2002 | PC Professor | Pembroke Pines, FL |

Teacher
- Teaching students for A+ Certification (Hardware and Software) and Network+

| 2002 | TAG | Ft.Laud, FL |

Technical Support Engineer
- Phone Support to a Call Center.
- Supporting Internet cable customers and troubleshoot network, Internet Explorer, Outlook Express, Netscape, Outlook, cable routers, hubs over the phone.
- Use of Remedy.
- Work with Win95, Win98, WinMe, WinXP, Win2000, Mac.

| 1992–2001 | Seaboard Marine, Ltd. | Miami, FL |

Computer Support Specialist
- Help Desk/Desktop Support to a large International organization
- Extensive Hardware and Software support to Pc's, Laptops, Printers and workstations.
- Managed Novell and NT networks.
- Work with various operating systems (DOS, Win95, Win98, NT Workstation, Win2000, Windows XP)
- Install and Support devices connected to an AS400, including emulation support, and remote access.
- AS400 support, as tape backup, vary on/vary off devices, work with user

profiles, etc.

- Work with LAN (Ethernet and Token Ring) and WAN as well as VSAT connections.
- Install, troubleshoot, and repair different types of computer equipment.
- Work with SQL, Terminal Servers, VPN, Communication Servers, Exchange Servers.
- Support software packages such as Outlook, Excel, Word, PowerPoint, Access, Project, and some proprietary programs, among many others.
- Plan, test and implement Disaster Recovery Procedures.
- Train users in different areas of computer usage.
- Help non-technical users and explain them problems in simple terms.
- Planning and Support to offices across the world via phone and through extensive travel.
- Install new offices nationally and internationally.
- Move offices (planning, organizing and performing the move without down time)

1986–1992	CPP/Belwin	Miami, FL

Computer Operator

- Computer Operator for an AS400 system.
- Junior Programmer in RPG400
- Install and troubleshoot Pc's
- Data entry.

1995–2002	GFCS	Pembroke Pines, FL

Owner and Technical Person

- Computer Support and Services to companies and other customers.
- Services include Pc's, networks, planning, troubleshoot, repairs.
- Expanded number of customers through 3 counties in South Florida.
- Customer satisfaction being major factor in growing of business.

Education	2002	Pc Professor	Pembroke Pines, FL

- MCSE
- A+ Certified
- MCP Certified

1999–2000   Miami Dade Community College   Miami, FL

- Technical courses in Visual Basic and NT.

1997-1998   Miami Dade Community College   Miami, FL

- B.A. – Computer Science.
- 1995-1996   Executrain   Miami, FL
- MS Access & CC Mail

1993-1994   Miami Dade Community College   Miami, FL

- Computer Maintenance and Repair

1980-1981   Lindsey Hopkins Technical Education Center

- Data Processing Technology

Interests	▪	Play Tennis, Hiking, invest in stock market, crypto, real estate, read technology books.
	▪	Volunteer at Miami Open Tennis for many years.
	▪	Volunteer at the FIFA Clubs World Cup 2025.
	▪	Registered to volunteer at the FIFA World Cup 2026.

Additional Information	▪	Fluent in English and Spanish.
	▪	Knowledge of Microsoft programs (Word, Excel, PowerPoint, Access, Project, Publisher, Teams) and a variety of other software.
	▪	Knowledge on Docusign, Dotloop, Adobe, Office 365, Quickbooks.
	▪	Proficient in hardware issues such as build, repair and troubleshoot Pc's, work with peripherials, communications equipment, LAN's and WAN's.
	▪	Able to travel anywhere
	▪	Very dependable and hard worker

| **References** | ▪ | References furnished upon request |