Windy Hagaman

Talking Rock, GA 30175 windyhagaman@gmail.com +1 813 846 7080

Professional Summary

Motivated, personable business professional with a successful track record of profitable small business ownership. Talent for quickly mastering technology. Diplomatic and tactful with professionals and nonprofessionals at all levels. Accustomed to handling sensitive and confidential records.

Flexible and versatile- able to maintain a sense of humor under pressure. Poised and confident with the ability to easily transcend cultural differences. Thrive in deadline-driven environments. Excellent teambuilding skills.

Work Experience

Agent & Transaction Coordinator

Dalton Wade-St. Petersburg FL January 2019 to Present

Realtor

Prudential Tropical Realty, RE/Max, Coldwell Banker Tampa-Dalton Wade, FL January 2008 to December 2020

Recruiter, Onboarding Specialist, Training Coordinator.

Coldwell Banker-Tampa, FL December 2018 to January 2019

Business Owner

Windy Breeze Café-Tampa, FL January 2010 to December 2014

Office Manager, Accountant & CPA & CEO Assistant

Cummings Financial Organization-Tampa, FL January 2011 to December 2013

Estate Sales, Recruiter, Trainer, Onboarding New Agents

Vicinity Realty Services Inc.-Tampa, FL January 2006 to December 2008

- Broker's Assistant

Education

Ashworth College-Norcross, GA, US 1997 to 1999

Skills

- Financial Report Writing
- · Office management
- Management
- · Customer service
- Negotiation
- Prepare complex reports for clients, ensuring full compliance with agency requirements and tight

Authors professional correspondence to customers and vendors.
Working knowledge of creating spread sheets, PowerPoint, Excel, Microsoft Word, Outlook, Publisher, AR & AP

using QuickBooks, Scheduling and Management. Computer savvy using the latest technology. Certified in Internet Communications and eCommerce and

Internet Marketing Specialist.

General Office/ Front desk experience with impeccable customer service skills, able to multitask various

projects simultaneously.

- Interviewing
- Office Management
- CRM Software
- Administrative Experience
- Bookkeeping
- Human resources
- Payroll
- Banking
- · Accounts Payable
- Sales
- · Accounts receivable
- Research
- · CRM software
- Marketing
- · Recruiting
- · Human Resources
- Employee Orientation
- Merchandising
- Fair Housing regulations
- Accounting
- Event Planning

Certifications and Licenses

Professional In Human Resources
Senior Professional in Human Resources
Real Estate License